



Personalisation and Commissioning

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Personalisation in Commissioning

All current and new commissioned Services are to be delivered in a fully personalised way

- Person Centred
- Holistic
- Integrated care pathways around individuals

Commissioning new services which focus on enable independence, recovery and staying well

In Southwark this looks like

- SLaM Service Development
- Secondary care transformation
- Day services
- Complex Care Pathway Review
- Increase in support services including focus around peer support



Reference any work in Southwark on joint health and social care commissioning

- Day Services
- Wellbeing Hub and Satellites
- Residential Care including PHBs
- BAME Review
- Community Support Services
- Unplanned and Urgent Care (BCF)
- Advocacy



The challenges for Southwark/work being undertaken to try to address these

- Culture change from dependency to independence (staff and service users)
- No longer services for life
- Different funding models (PBs/PHBs)



Suggest any ways in which voluntary organisations might be able help maximise the opportunities offered by Commissioning in Personalisation...?

- Focusing services on aforementioned
- Flexibility and creativity
- Keep doing what you are doing!