

FREE STUFF!

Free and Subsidised Resources for the Voluntary and Community Sector

Every organisation no matter what size or legal form will need to think about their sustainability – how can you afford to run the services you do? How can you bring money in? how can you save money?

Most will look for funding opportunities in the first instance and it is easy to overlook some simple steps that could save the organisation money.

- Is your insurance the best deal for what you get?
- Do you change your utilities to the best deal available?
- Could you negotiate a cheaper rate for booking more sessions at the venue you use?
- Could you get help or office resources for free or for a reduced rate?

Below is a list of useful resources we have come across whilst working with groups – most are free although some may have free trials then payment and others charge a small fee.

The resources include online health checks; fact sheets and reports; training; online tools and comparison website and so on.

The main headings in the Contents are hyperlinked to take you straight to the relevant page.

We hope you find this useful – please do send us any useful resources you have discovered that we can add to this resource.

Support

If you would like to discuss organisational development or need support with any issues facing your organisation, please contact the Development Team at Community Southwark: development@communitysouthwark.org or 020 7358 7020.

Disclaimer

Please note that this guidance provides a list of services/providers/resources we have identified that could offer good value for money. However, anyone considering taking them up should check the providers small print and find out more about them and/or compare with other suppliers as deals and offers are subject to frequent change. And of course this is not comprehensive and other brands are also available.

We have done our best to find quality but cannot guarantee it and we are in no way legally responsible for any decisions made based on the use of providers in this guidance.

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General Organisational Support

These resources and organisations support the voluntary and community sector in a range of areas – some for free and some with charges attached.

- [Cass Business School, CCE 'Tools for Success'](#): Free downloadable resources and paid for courses
- [Community Action Derby Health Check](#): online health check questionnaire
- [Community Matters](#): consults and actively implements project and programme management, service transformation, business modelling and transformation.
- [Cranfield Trust](#) (also run HRNet): national charity offering free business skills, advice and guidance to voluntary, community and social enterprise organisations
- [Crawley Community and Voluntary Service: Health Check for VCOs](#): free online health check
- [Directory of Social Change](#): some free resources, mainly paid for training and resources
- [European Cultural Foundation](#): accelerate, catalyse, connect and communicate civil society initiatives in arts and culture. Rethinking and building Europe as an open, inclusive and democratic space. They run Ideas Camp which is a three-day incubator workshop for daring and innovative ideas that propose creative solutions for communities to change Europe through culture.
- [GRIPP Tool](#) from Greater Merseyside CVS: free, quick organisational health check tool
- [Guide Star](#): provides information about all registered charities in England and Wales. Featuring up to date information from the Charity Commission extract, GuideStar UK is the most accessible source of information available today on charities in England and Wales
- [ICAEW Business Advice Service](#): free resources
- [Institute for Volunteering Research](#): an independent charity that works closely with people and organisations striving for social change. Bank of research and resources, providing insights that can help organisations adapt to change and make informed and confident decisions.
- [KnowHowNonProfit](#): free and paid for resources, online training and more
- [London Voluntary Service Council \(LVSC\)](#): a variety of free and paid for support, resources, events and training
- [National Council for Voluntary Organisations \(NCVO\)](#): free resources (for paid members) plus paid for training and events
- [Nova Assist](#) (Wakefield): free support and resources for members (membership appears to be free)
- [Resource Centre](#): Brighton based with a comprehensive website with accessible free resources and signposting

- [Small Charities Coalition](#): a range of free and paid for resources, training, events and signposting, specifically for small organisations
- [Southwark Refugee Community Forum \(SRCF\)](#): support and resources mainly aimed the refugee communities
- [The Foundation for Social Improvement \(FSI\)](#): range of free resources, events and training
- [VolResource](#): free resources, news items and signposting through this website which is kept up-to-date
- [Voluntary Works Fit for Action](#): free organisational health check

Collaboration

It is a great idea to work together to make the most of funding, go for larger contracts and of course more fully support your beneficiaries:

- [Thinking about collaboration, IVAR](#) Research undertaken by IVAR in 2010 based on the previous 10 years of research and working with collaboration issues.
- [Collaborative Working and Mergers, Charity Commission](#) Charity Commission guidance on issues and factors you need to think about when working in partnership or merging with other organisations.
- [Social Enterprises - Mergers and Collaborations: the advantages and pitfalls, Guardian Online](#) Guardian article on the ups and downs of mergers and collaboration.
- [Finding collaboration partners tool, Funding Central](#) A tool designed to help your organisation find suitable possible partners for working together
- [Alliance Contracting by ACEVO](#) A 2015 report into working in alliance to win contracts
- [Working together for sustainability: 5 Collaborative Models for Voluntary and Community Sector Organisations delivering early intervention mental health services for children and young people explored by Bond and YoungMinds](#) Research carried out by Young Minds exploring collaboration methods for best outcomes for early prevention when working with young people.
- [http://www.ted.com/talks/tags/collaboration Ted](http://www.ted.com/talks/tags/collaboration) talk all about collaboration
- <http://www.guardian.co.uk/sustainable-business/blog/titans-collaboration-competitive-business> Guardian article from 2012
- <http://www.guardian.co.uk/sustainable-business/procter-gamble-sustainability-report-partnerships> Guardian article from 2012
- <http://www.bis.gov.uk/assets/biscore/further-education-skills/docs/w/12-610-wilson-review-business-university-collaboration> Research review from 2012

- <http://www.scottlondon.com/reports/ppcc.html> Blog piece that also appears in *On Collaboration*, a collection edited by Marie Bak Mortensen and Judith Nesbitt. *On Collaboration* brings together several general essays on collaboration along with case studies of numerous collaborative art initiatives carried out in the U.K. under the auspices of Tate. (London: Tate, December 2012)

Planning, Evaluation & Impact

Plans themselves may change continuously but the planning process is invaluable to an organisation:

Planning

- **Pilot Light**: free strategic planning support through matching directors from charities and social enterprises with teams of senior business people for a year-long engagement
- **Strategyzer**: platform and services to understand customers, create better products, and grow businesses. Apps, books and other services free and paid for.
- **Women's Resource Centre, Guide to Strategic Planning**: Unclear when it was written but useful basic outline of how to do strategic planning

Monitoring & Evaluation

- **Better Evaluation**: An international collaboration to improve evaluation practice and theory by sharing and generating information about options (methods or processes) and approaches.
- **Centre for Theory of Change**: Promotes quality standards and best practice for the development and implementation of Theory of Change, with a particular focus on its use and application in the areas of international development, sustainability, education, human rights and social change
- **Charities Evaluation Services (CES)**: Now a part of NCVO, the evaluation service provides training and consultancy services, plus a range of practical, step-by-step guides to [evaluation and impact assessment](#).
- **Evaluation Toolbox**: brings together a number of best-practice evaluation methods packaged into a comprehensive, user-friendly, how-to format
- **Inspiring Impact**: a UK-wide collaborative programme, working with the charity sector to help organisations know what to measure and how to measure.
- **Measuring Up**: a free, step-by-step self-assessment tool that allows you to review and improve your organisation's impact practice – that is, the way you plan, evidence, communicate and learn from the difference that your work makes.
- **New Philanthropy Capital (NPC)**: NPC's four pillar approach provides clear and practical guidance on developing an impact measurement framework. This is a free resource.
- **Pro Bono Economics**: a charity that match volunteer economists with charities to improve impact and value. PBE charity projects help organisations to measure performance, improve their services and better track outcomes.

- [The Global Value Exchange](#): a crowd sourced database of Values, Outcomes, Indicators and Stakeholders. It provides a free platform for information to be shared enabling greater consistency and transparency in measuring social & environmental values. The site empowers users by giving them a voice to share their experiences and allow them to become the 'creators of knowledge'.

Governance & Leadership

Help your board and management teams with induction packs and useful information on their roles:

- [Association of Chairs](#): Support Chairs of charities and non-profit organisations to lead your boards effectively and ensure delivery of your organisation's mission. They offer resources, training, peer networks and more.
- [Association of Chairs - Chair's Compass](#): focuses entirely on the Chair's perspective and the particular challenges and opportunities of the role. Whether you are a new Chair, or highly experienced, this guide provokes both thought and action. This practical guide will be useful to Chairs and those who support them including Vice Chairs, trustees, Chief Executives and governance advisers with insights and tips on improving chair performance and board effectiveness.
- [Career Volunteer](#): Connect the skills, talents and social values of businesses around the world with organisations in civil society best able to utilise them, creating a lasting, sustainable impact
- [Charity Governance Code](#): This Code is a practical tool to help charities and their trustees develop high standards of governance
- [Institute of Chartered Secretaries and Administrators \(ICSA\)](#): ICSA trains, informs and represents the interests of governance professionals across all sectors.
- [Institute of Leadership & Management \(ILM\)](#): Provides courses, information, mentoring, coaching and apprenticeships and more across all sectors.
- [NCVO Trustee Bank](#): Search for Trustee vacancies and advertise your vacancies(charges may apply)
- [Small Charities Coalition](#): Information on where to look for and advertise for trustees
- [The Association of Chief Executives of Voluntary Organisations \(ACEVO\)](#): A network of over 1,200 civil society CEOs and senior leaders and benefit from a whole range of services tailored to support and develop you as a leader. There are networks, 1-2-1 support and training available.
- [The Big Give Trustee Finder](#): a place to look if you want to become a trustee and if you want to recruit trustees
- [The Clore Leadership Programme](#): First initiative of its kind in the UK aimed at developing and strengthening leadership across the cultural and creative sectors.
- [The Guardian Voluntary Sector Network Trustees](#): articles, opinion pieces, news and other information for trustees

- **[Do-It Trustee Finder](#)**: A partnership between Small Charities Coalition & Do-it. Search 1000's of trustee vacancies or post your charity's trustee vacancy.
- **[Trustee Network](#)**: The TUC's Trustee Network covers pension funds of all types and sizes across the UK and provides information and resources to trade union pension trustees. Membership of the network is free. Those joining receive a regular online newsletter, updates on pensions and investment issues and access to TUC events specifically aimed at trustees. Those in the Trustee Network can also take part in TUC research on pension issues.
- **[Trustee Week](#)**: an annual event to showcase the great work that trustees do and highlight opportunities for people from all walks of life to get involved and make a difference.
- **[Trustees Unlimited](#)**: Trustees Unlimited and Non-Executives Unlimited are joint ventures bringing together [NCVO](#), [Bates Wells Braithwaite \(BWB\)](#), and [Russam GMS](#). It was established in 2009 to help not for profit organisations recruit high quality trustees in a rigorous and cost effective way
- **[Wales Council for Voluntary Action Governance Health Check](#)**: a self-assessment tool that can be used with your board to work out where they could be more supported.

Fundraising & Income Diversity

Income generation can include a whole spectrum of things from donations and philanthropic giving to grant funding to contracts, loans and trading. It can be face-to-face or online. Here are some useful places to look to make and save money:

Funding Databases and Newsletters

- **[Fit4Funding](#)**: no longer exists in its old form but has been taken on by Yorkshire Community Matters so may still be a useful reference point
- **[Funding Central](#)**: Sign up for and create a profile to receive newsletters and to run searches for grants, loans and contracts at local, regional, national and European levels.
- **[GRANTFinder](#)**: a funding tool to help you find suitable funding and other income
- **[Grant Nav](#)**: 360Giving supports organisations to publish their grants data in an open, standardised way and helps people to understand and use the data to support decision-making and learning across the charitable giving sector.
- **[Institute of Fundraising \(IoF\)](#)**: the professional membership body for UK fundraising. They support fundraisers through leadership and representation; best practice and compliance; education and networking; and they champion and promote fundraising as a career choice.
- **[Open4Funding](#)**: portal provides comprehensive coverage of all available funding opportunities, including European Union, national Government programmes, regional schemes and local initiatives, and is kept fully up to date by an in-house research team. There is a charge to sign up to use this service.
- **[Trust Funding \(DSC\)](#)**: Information provided on more than 4,500 grant-making charities with more added every month. Monthly and weekly subscriptions available.

- **[Grant for Individuals \(DSC\)](#)**: This book contains details of over 1,500 trusts, with over £268 million on offer, and outlines at-a-glance the eligibility criteria, amounts available and how to apply. You can purchase from the website.
- **[Government Funding \(DSC\)](#)**: Information provided on government grants and contracts available to charities with more added every month. Monthly and weekly subscriptions available.
- **[European Funding](#)**: List of EU funding by policy area that may be open to eligible non-governmental & civil society organisations provided they are active in EU policy areas and on a non-profit basis.
- **[Company Giving \(DSC\)](#)**: hard copy guide not only provides a detailed insight into more than 400 companies and their giving strategies, but also advises on how to identify those most likely to support your organisation.

Grant Funding, Trusts and Foundations

There are lots of grant funders out there, some small, some large. Here are a few but it is always best to run searched based on what you do and match your aims to the funders criteria.

- **[Arts Council England](#)**: invest in art and culture for a lasting return. They are looking for organisations, artists, events, initiatives and others to apply for funding and help them achieve their mission of great art and culture for everyone.
- **[ASDA Foundation UK](#)**: The ASDA Foundation is ASDA's charitable trust which was set up in 1988 to support local good causes chosen by their colleagues, and is funded by profits from the midweek national lottery.
- **[BBC children in Need](#)**: awards grants each year to organisations supporting disadvantaged children and young people in the UK.
- **[Big Lottery Fund \(BLF\)](#)**: ensure money raised by players of The National Lottery helps communities to achieve their ambitions and thrive. They do this by awarding grants (small and large), bringing communities together, and sharing what they learn with communities, other funders and the government.
- **[City Bridge Trust](#)**: Trust to uses its surplus income after meeting its responsibilities for the maintenance and replacement of the bridges for charitable purposes benefiting the inhabitants of Greater London. This currently amounts to around £20m per year.
- **[Clothworkers' Foundation – UK](#)**: aims through its funding to improve the quality of life, particularly for people and communities facing disadvantage.
- **[Fidelity UK Foundation](#)**: Seeks to support strategic initiatives that enable charitable organisations to reach new levels of achievement. Grants are intended to strengthen charities and encourage the highest standards of management and long-term sustainability. Grants will not normally cover the entire cost of a project. Average 50k.
- **[Freemasons' Grand Charity - Non-Masonic Grants \(England & Wales\)](#)**: The charities and projects supported by The Freemasons' Grand Charity are chosen because they deliver important services, complement the work of other charities or tackle issues that are

less popular with other funders. The Charity supports people in need and funds the work of charities helping the wider community.

- **Garfield Weston Foundation**: helps small local community organisations and are prepared to consider applications covering a wide range of charitable activity. Areas funded include: education, arts, health, general, environment, community, youth, religion and welfare Up to 50k
- **Guy's & St Thomas's Charity**: an independent, place-based foundation. They work with Guy's and St Thomas' NHS Foundation Trust and others to improve the health of people in the London boroughs of Lambeth and Southwark.
- **Henry Smith's Charity**: a large grant making charity. They make grants totalling approximately 25 million each year to up to 1,000 organisations and charities for initiatives and projects that address social inequality and economic disadvantage.
- **Heritage Lottery Fund (HLF)**: use money raised by National Lottery players to help people across the UK explore, enjoy and protect the heritage they care about
- **Ibrahim Foundation**: This Foundation makes grants to organisations which aim to improve the quality of life for people and communities in the UK, both now and in the future. They like to consider work which others may find hard to fund, perhaps because it breaks new ground, appears too risky, requires core funding, or needs a more unusual form of financial help such as a loan.
- **Jill Franklin Charitable Trust**: Grants support refugees, self-help mental health groups, churches for restoration, respite holidays prisoners' education 500 to 1000
- **Lloyds Enable Programme**: Enable grants are up to a total of £15,000 over one or two years, and can reinvigorate charities through funding organisational improvements, development of areas such as leadership and governance, improved systems and demonstrating outcomes.
- **London Community Foundation**: Manages funds from donors and partners and award grants to a wide range of charitable organisations, from constituted community groups to social enterprises and registered charities all across London. Small and large grants available through a variety of programmes.
- **Macmillan - Supporting You to Help Others Grant**: Macmillan supports groups and individuals who support people affected by cancer or campaign to improve cancer care with training, grants and resources, to help them develop.
- **Merchant Taylors' Consolidated Charities for the Infirm**: Grants are available for charitable organisations providing services to people living with significant disabilities or health concerns in South East London. Funding is at the discretion of the Trustees. Most awards are between £5,000 and £15,000. The mean amount is around £7,000.
- **Maudsley Charity**: award grants once a year through a number of different schemes. They concentrate the application process in the early part of the year to allow them time to engage with successful applicants, and to discuss and help people to develop their ideas for the following round.

- **Sainsbury Family Charitable Trusts**: 17 different independent grant-making trusts established by members of three generations of the Sainsbury family.
- **Santander Foundation**: funds programmes to support disadvantaged people through one or both of these charitable priorities, education and training or financial capability
- **Screwfix Foundation**: purpose of raising funds to support projects that will fix, repair, maintain and improve properties and community facilities specifically for those in need in the UK.
- **Sir John Cass's Foundation**: Grants of between £10,000 and £30,000 are available for schools and organisations to support education and rehabilitation projects in inner London boroughs.
- **Sport England**: a variety of different funding streams to support sports clubs of all levels.
- **Team London Bridge**: three main funding streams for organisations based around the London Bridge area.
- **The Allen Lane Foundation**: Funds groups working with Asylum-seekers and refugees (but not groups working with a single nationality), Gay, lesbian, bi-sexual or transgender people, Gypsies and Travellers, Migrant workers, Offenders and ex-offenders, Older people, People experiencing mental health problems, People experiencing violence or abuse.
- **The Cicely Northcote Trust**: one of several Trusts and funds associated with St Thomas' Hospital to which patients who wish to show gratitude for their health care make monetary gifts. Their mission is to initiate, encourage, monitor, evaluate and publish innovative projects relating to health and social care needs of people in South London.
- **The Mason Trust**: Funding for Individuals. If you have an ambition or idea that you are looking to get off the ground or are looking to organise a trip and require some assistance with funding, then they may be able to help
- **The Peter Minet Trust**: aims to improve the quality of life for people living in the inner city boroughs of South East London, especially Lambeth and Southwark. through grants to UK registered charities that run social welfare, health, cultural and community projects, working with people of all ages who are in need.
- **The Rayne Foundation**: creative ways of tackling entrenched social issues through the arts, health, wellbeing, and education. They support projects that can be replicated and led by people with vision.
- **The Rufford Foundation**: an independent grant-making trust with the main remit to support nature conservation projects in developing countries undertaken by small to medium-sized organisations.
- **The Torch Trophy Trust**: main aim is to encourage voluntary work in sport and other related outdoor activities within local communities across the U.K.
- **Trust for London**: independent charitable foundation that aims to tackle poverty and inequality in London by funding voluntary and charity groups; funding independent

research; and providing knowledge and expertise on London's social issues to policymakers and journalists.

- **Trusthouse Charitable Foundation**: medium-sized grant making foundation giving grants to small, well-established organisations in the UK who address local issues in areas of extreme urban deprivation, or in remote and fragile rural communities
- **Turn2Us**: national charity that helps people in financial hardship gain access to welfare benefits, charitable grants and support services.
- **United St Saviour's Charity**: a charity that supports the people and communities of north Southwark. Through grant-making programmes, they help communities tackle social need by investing in exciting projects that offer both proven and innovative ways of solving problems. They also provide exceptional housing for older people in their almshouses, creating strong and supportive communities in beautiful surroundings.
- **Woodland Trust**: Free trees for school, community and youth groups. The Woodland Trust have 4000 free tree packs to give away to school, community and youth groups this autumn.
- **Worshipful Company of Weavers**: funds projects working with young people in need or at risk, rehabilitation and resettlement of young prisoners and ex-prisoners. Up to 15k
- **Zurich Community Trust (UK) Ltd**: a dynamic grant-making programme which supports more than 600 charities every year, touching the lives of over 100,000 disadvantaged people. Main areas are Wiltshire, Gloucester and Hampshire although small funding across UK.

Online Fundraising

Compare various fundraising sites using Money Saving Expert:

<https://www.moneysavingexpert.com/family/charity-fundraising-sites>

- **BT - My Donate**: Free to use with no fees donations and fundraising platform. It can be used for a charity page and for specific events and individual fundraisers.
- **Charity Choice**: Fundraise online, promote your charity and receive newsletters. They charge fees.
- **Easyfundraising**: when shopping individuals go through the site, companies give them a commission, and this is turned into donations for charities.
- **Everyclick**: platform that includes individual fundraisers and events as well as using the same method as Easy Fundraising. Includes Give as you Live.
- **Everyday Hero**: online fundraising, donations and volunteering platform that also shows the impact made.
- **Give as you Live**: one of a suite of products from Everyclick Ltd. Everyclick was founded in 2005 and offers a range of services for UK charities and fundraisers alike - including direct donations, fundraising pages, a search engine, print management and gift cards.
- **Global Giving**: any non-profit, anywhere in the world can join GlobalGiving to create fundraising pages and access tools, training, one-on-one support, matching money, and

bonus prizes through their community. Earn points, visibility, and funding as you demonstrate your effectiveness.

- **Golden Giving**: Online fundraising platform that allows you to connect and engage with your supporters. They support registered and unregistered charities, Parent Teacher Associations (PTA), Community Interest Companies (CIC), Charitable Incorporated Organisations (CIO), Community and Voluntary Services (CVS), schools, colleges, community-dance, -theatre and -cinema, religious institutions and other social organisations
- **Local Giving**: help local charities and community groups to connect with people, fundraise online and take control of their future. Online fundraising platform and provision of tools, training and advice to help local organisations raise funds online
- **PayPal Giving**: Donors find charities through PayPal, eBay and more. They can add donations to their purchases, donate a percentage of sales or give in other ways. PayPal Giving Fund charges no fees to charities for its own services. Enrolled charities can view their donations and supporters on the PayPal Giving Fund site.
- **The Big Give**: sources Champions to provide match funds towards your projects and matches philanthropists with organisations.
- **Virgin Money Giving**: Online platform provides charities with fundraising Pages, campaign pages, insights and reporting, in memory fundraising, free training and support, and online toolkits and help guides

Crowd Funding & Investments

To find out more about Crowdfunding see the UK Crowdfunding Association

<https://www.ukcfa.org.uk/>

Also see this directory of Crowdfunding sites: <http://raisemoney.com/raise-money-search-directory-top-crowdfunding-sites/>

For non-profit organisations:

- **Crowdfunder**: Individuals can help fund your project idea through this online platform. They also offer some support and a list of other funding available.
- **JustGiving Crowdfunding**: online platform to fundraise and crowdfund for a cause or individual. JustGiving charges a 5% fee on donations in order to maintain and improve our platform for fundraisers.
- **Spacehive**: Spacehive provides a single portal where people with project ideas can build support from their community, ensure their plans are viable, pitch for funding from the crowd and their partners at the same time, and share the impact they've created. For the councils, companies and grant makers that partner with Spacehive it's a powerful way to attract, support, and showcase projects they love.
- **The Funding Network**: live crowdfunding events are like a friendly Dragons' Den, giving people the chance to come together with a philanthropic purpose to support causes they care about. It gives people the opportunity to pool their time and resources to fund charitable projects that catalyse social change. Crowdfunding events can vary in size and structure, ranging from a group of friends in a local bar, to large scale events hosted by corporate organisations.

- **[Trillion Fund](#)**: Renewable energy crowdfunding site - Trillion stopped offering new renewable energy loans on the platform and looked to pivot the business model to leverage its technology and regulatory assets. Trillion Fund continues to service the existing loans under management: E2 Energy, E5 Energy and The Converging World.
- **[WeFund4U](#)**: crowdfunding and social media integrated platform that claims to exponentially increase the reach of your fundraiser campaign.

For individuals, entrepreneurs, and small businesses

- **[Abundance Generation](#)**: created to allow ordinary people to invest their money in real projects that make a real difference to society and the environment. Individuals get a financial return although investments are always at their own risk.
- **[Bank to the Future](#)**: global online investment platform offering support to businesses and entrepreneurs. Investors will expect a return their investments
- **[Bloom Venture Catalyst](#)**: platform that allows you to share your project idea and allow individuals to donate towards it.
- **[Community Shares](#)**: joint initiative between Locality and Co-operatives UK. Its objective is to support enterprises, promote good practice and raise awareness of community shares as a sustainable funding mechanism for community enterprises.
- **[Crowd Cube](#)**: Individuals and companies can invest in projects – mainly businesses and entrepreneurs.
- **[Funding Circle](#)**: investments and loans for business and entrepreneurs
- **[Indiegogo](#)**: Crowdfunding platform mainly for tech and design
- **[Investing Zone](#)**: individuals can invest – mainly for small enterprises as a return on the investment is expected.
- **[Kickstarter](#)**: online platform that helps artists, musicians, filmmakers, designers, and other creators find the resources and support they need to make their ideas a reality.
- **[RocketHub](#)**: Includes equity funding platform, tools and support and an online community of entrepreneurs to support getting small businesses of the ground.
- **[Seedrs](#)**: Equity crowdfunding with additional support such as an investors network
- **[Syndicate Room](#)**: connects ambitious investors with the country's most trailblazing companies
- **[Unbound](#)**: crowdfunding publisher that gives people the tools, support and freedom to bring their ideas to life.

Saving Money

Just as you would at home it is always worth checking if you can cut costs on your bills and utilities. Always read the small print and check for any hidden charges.

In-kind Resources

- **[Giving World Online](#)**: redistributes new business end of line and discontinued stock to the most deprived communities in the UK, working through a network of charities
- **[In Kind Direct](#)**: distributes new, usable consumer goods, donated by some of the UK's best known manufacturers and retailers, to charities, not-for-profit organisations and social enterprises working in the UK and abroad.
- **[Reyooz](#)**: you post a photo of your surplus goods for free and Reyooz will find a taker, quote you 20% less than the cost to recycle and we handle all shipping. Alternatively, if you see something you want, place an order and all you have to pay is the delivery cost.
- **[Technology Trust](#)**: help your charity, social enterprise or non-profit access the [donated software](#), [email marketing](#) and other digital services that are right for you, giving you the support you need to fulfil your potential.

Bills and utilities

It is always worth checking the energy comparison websites, particularly

<https://www.moneysavingexpert.com/cheapenergyclub> as it is independent and not paid for by the providers.

- **[Charities Buying Group – Third Sector Telecom](#)**: using group buying power, CBG have negotiated a package exclusive to their members for Landlines, Broadband and Mobiles – including up to 40% off your fixed line calls and rental.
- **[Copy Care](#)**: photocopying leasing service for charities.
- **[Expert Photocopiers](#)**: This website looks at the pros and cons of whether to lease or buy a photocopier, and links charities to a charity supplier. They have a partnership with NCVO so should be reputable.
- **[IT Exchange](#)**: provider of multi-vendor refurbished printers and spare parts, not only do they supply refurbished Printers and Parts, they also offer a complete printer repair service carried out in house with repairs from as low as £15. Due to their purchasing power in the industry they are also able to offer Inks, Toners & maintenance kits for all makes of printer at cut prices.
- **[Photocopiers for Charities](#)**: useful information about rental leases and comparison of prices for photocopiers
- **[TTxchange](#)**: for free recycled computers and support
- **[Utilities Aid](#)**: for utilities. primarily work in the Not-for-Profit sector. So, suppliers give us the lowest prices in the UK

Pro-bono and cheap legal support

Find out more on the [NCVO website](#) and [Small Charities Coalition website](#).

- **[Bar Probono](#)**: the Bar's national charity that makes it possible for barristers to balance a dedicated practice with making a significant contribution to the community. They match members of the public who need help with barristers who are willing to donate their time and expertise in deserving cases for those who are unable to obtain legal aid and cannot afford to pay.

- **[Get Legal](#)** (Bates Wells Braithwaite): brings you essential legal documents, available to download and customise for your organisation; free resources to help new charities and social enterprises in setting up; and regular blogs, legal updates and expert perspectives.
- **[I-probono](#)**: a platform for civic engagement, to amplify the voices of civil society and defend human rights. iProbono harnesses technology to mobilise its network of lawyers and students for the public good – strengthening community organisations and advocating on behalf of marginalised people. Civil society organisations, social businesses and people in need of legal assistance can access this network.
- **[LawWorks](#)**: The Not-For-Profits Programme brokers legal advice to small not-for-profit organisations on a wide range of legal issues. These can include drafting a contract, reviewing a lease, updating a constitution/articles, or clarifying rights in a commercial dispute
- **[National Pro Bono Centre](#)**: “hub” for pro bono charities across the legal sector. It supports the wide range of pro bono projects and brokerage which the charities provide, helping individuals and community groups all over England and Wales.
- **[Russell-Cooke LLP](#)**: Charity specialists provide cost-sensitive, practical legal advice, as well as free evening seminars.
- **[Sandy Adirondack’s Legal Update](#)**: Free website and newsletter bringing legal updates. Sandy asks for a small contribution to enable her to carry on providing this but it is not compulsory and can be any amount you can afford.
- **[The Law Society](#)**: supports and facilitates their members' involvement in pro bono initiatives. Useful information on their website and a hotline to call.
- **[Trust Law \(Thomas Reuters Foundation\)](#)**: global pro bono legal programme. They connect high-impact NGOs and social enterprises working to create social and environmental change with the best law firms and corporate legal teams to provide them with free legal assistance. Produce ground-breaking legal research and offer innovative training courses worldwide.

Learning & Development

- **[London Youth](#)**: provide a whole range of learning and development opportunities for their members and associate members including face-to-face training, webinars, blogs and newsletters and networking.

Face-to-Face Training

- **[Cass Business School Centre for Charity Effectiveness](#)**: Provide consultants, tools and various learning programmes including day sessions. Seminars, courses and MSc’s.
- **[My Learning Source](#)**: Southwark Councils training booking system is open to the Council, Schools, Charities and more. Safeguarding training is free, the rest has a cost attached. MLS is undergoing some changes so to find out more and get signed up please email ODAdmin@southwark.gov.uk

- **[Education & Training Foundation](#)**: The Excellence Gateway is the Education and Training Foundation's resources portal where you can search for or browse and then filter over 7,000 resources, covering a broad range of topics and including guidance, effective practice, teaching materials, research and CPD materials.
- **[Parliament.UK](#)**: organise a range of lectures, training sessions, workshops and other events about how Parliament works and how you can get involved and offer free presentations, workshops and interactive sessions in partnership with organisations across the UK.

E-Learning

- **[ACAS Online Learning](#)**: offers a range of online courses and resources for individuals and different sizes of employers
- **[KnowHowNonProfit Study Zone](#)**: Free and paid for online training courses through NCVO.
- **[Learning Pool](#)**: e-learning management tool

Blogs & Newsletters

- **[Civil Society](#)**: Free website and subscription based access to full website and newsletters.
- **[The Guardian Voluntary Sector Network](#)**: online network including blogs and articles
- **[Third Sector](#)**: Free website and subscription based access to full website and newsletters.
- **[Have I Got Social Enterprise News For You](#)**: blog and newsletter from SSE; sign up for the weekly newsletter or check the blog – funding and other news related to social enterprise.

Managing your Finances

- **[Accounting Solutions for Charities](#)**: provides accounting, financial management and company secretarial support to the UK voluntary sector.
- **[Alison Ward Accountants](#)**: specialises in services to the charity and not for profit sector. offer reasonable rates to all our clients.
- **[Baker Tilly International](#)**: world's leading networks of independently owned and managed accountancy and business advisory firms. Paid for services for the not-for-profit sector including: Compliance audits or verification missions of public funds and grants; Monitoring and evaluation of public policies and programmes; Audit of public sector and not-for-profit organisations.
- **[BDO United Kingdom](#)**: specialist charity services (mainly larger organisations) providing services such as Audit and charity accountancy; Tax planning and compliance; Internal audit; Fundraising and charity retail; Gift aid advice; HR, payroll and employee benefits; IT; and Fraud investigation.

- **Buzzacott Chartered Accountants**: (paid for service) offer training for trustees and strategic advice to management, comprehensive tax, accounting and audit services and designs or reviews of internal controls - all tailored to our clients need.
- **Moore Stephens UK**: (paid for services) offer support, briefings, information, tailored advice on a wide range of topics from external audit and independent examination of annual accounts to IT and benchmarking.
- **Charities Aid Foundation (CAF)**: team of experts can guide you through the steps needed to set up a registered charity in the UK; CAF Bank, has over 30 years' experience providing a dedicated banking service to charities and not-for-profit organisations; design and run grant programmes and provide loans and social finance and more.
- **Charity Accounting Services**: provide accounting services to charities.
- **Charity Finance Group**: supporting charity finance professionals, providing training, conferences and skills building to create inspiring financial leadership: ensuring charity funds works harder
- **Charity Practitioners Forum**: an association of practising accountants who specialise in work with small to medium charities, social enterprises and not for profit organisations. The database can be searched for accountants near you.
- **Community Accountancy Self Help (CASH)**: London based community accountancy project that provides financial advice and training to small charities and community groups.
- **Community Accounting Plus**: based in Nottingham but with an online presence, CA Plus are here to help other voluntary and community organisations manage themselves well in all areas of accounting and finance. Online toolkits and guidance as well as services such as auditing and accounts.
- **Crowe Clark Whitehill**: national audit, tax and advisory firm. Services are paid for.
- **Deloitte**: mainly work with larger organisations, however they have useful information on their website and sometimes provide pro-bono support. Cover audit, tax, risk and financial advice
- **Financial Conduct Authority (FCA)**: Regulation of financial markets as well as publications and news
- **Graham Taylor**: Individual accountant who works with the charity sector. Can be contacted on grahamtylr@aol.com
- **Grant Thornton LLP**: Provide advice on a range of topics such as cyber security, pensions, real estate etc.; audit and assurance; tax; and industry specific support including charity specialists.
- **GSM&Co**: London-based accountants providing accounting services at a 33% discount on their standard charging system to charities. Also, some guides and case studies available online.

- **Hacker Young**: UK wide chartered accountants. Provide a comprehensive range of audit and accounting services specifically tailored to meet the needs of charities and not-for-profit organisations. Charged for service.
- **Haines Watts**: accounting and advisory services (paid for)
- **Haysmacintyre**: chartered accountants and tax advisors. As well as auditing and advisory work, they produce regular updates and briefings; run training and topical seminars for charities; team are encouraged to volunteer as trustees and governors at charities, to gain an understanding of the 'client's perspective', as well as supporting charities with their professional skills; staff have nominated two charities to support as a firm and they regularly hold events to fundraise for these.
- **HW Fisher & Company**: charity auditors and accountants, providing services in a range of topics such as SORP, VAT, Payroll and more. Service fees are discounted by 25% for charities.
- **Jackson & Jackson**: specialist charity sector accountants. Fees are charged but are 'cost-effective'. Provide services in Audit and Accountancy Services; Independent Examinations; bookkeeping; Payroll Services; Management Accounts; Risk Assessment; Consultancy, Advice & Other Support Services; and Taxation and VAT.
- **Kingston Smith**: Audits, Accountants, SORP and business support provided by their specialist charity team. Fees are charged.
- **Knox Cropper**: act as external auditors, and provide a range of consultancy and other expert services including: Advice on compliance with charity law; Advice on corporate governance and risk assessment; Internal audit; Management accounting; Advice on internal procedures and controls; Advice on direct tax exemptions; VAT health checks and partial exemption reviews; and Payroll tax health checks and employee benefit reviews. Fees charged.
- **Local Accountancy Project (LAP)**: Financial expertise for small organisations. Payroll Administration; Independent Examination; Bookkeeping; Training; Consultancy; Volunteering Opportunities; and Advice and more. Small fees charged.
- **Mazars**: Auditing and Accounting; Investment services; Impact Reporting; Mergers; Tax planning and advice as well as back office outsourcing services and publications. Fees charged.
- **MHA MacIntyre Hudson**: provide a wide range of compliance and assurance services and organisational and operational fitness through a dedicated charity team. Fees charged.
- **PKF**: A global network of legally independent firms providing a range of support. Typically, PKF member firms with sector expertise provide a range of business risk services, pensions advice, trustee development, strategic planning and governance, and change management services.
- **RSM**: leading provider of audit, tax and consulting services to middle market leaders, globally. Paid for services specifically for charities include audits, coping with funding changes, identifying your social impact, managing charity tax risks, carrying out independent governance reviews, managing financial difficulties and maximising scarce

reserves, finding effective ways to work collaboratively or to merge, and establishing new social enterprises.

- **Saffery Champness**: advises charities and other not-for-profit entities in the UK on tax, VAT and accounting issues, and provides a risk-based audit. Fees charged.
- **Sayer Vincent**: chartered accountants with a clear focus on charities and social enterprises, offering a wide variety of services including guidance and seminars
- **Smith & Williamson**: provider of accountancy, tax and financial advisory services with a specialist charity team. Fees charged.
- **The VAT People**: leading VAT and Customs Duty consultants in the UK

Charity Banking

Just like personal accounts it is worth looking around and finding out which account will suit your needs best; the Money comparison site has a few accounts to compare:
<http://www.money.co.uk/current-accounts/charity-bank-accounts.htm>

The Charity Finance Group also has some useful publications and briefings.

- **Barclays Not for profit/charity**: a wide range of product offerings, such as day-to-day banking for charities, special deposit rates and funding packages
- **CAF Bank**: owned and operated by a charity providing banking facilities to charities.
- **Charity Bank**: ethical bank that exists to lend to charities and social enterprises. Provides loans and bank accounts.
- **HSBC Community Account**: Free banking for clubs, societies and charities with an annual turnover under £100k.
- **Lloyds Business Accounts - Clubs, Charities and Societies**: Two choices – Treasurers account and Credit Union account
- **Metro Bank**: Business and commercial bank accounts that may suit social enterprises.
- **NatWest**: Community Account is for not for profit organisations and Non Personal Trusts
- **The Co-Operative Bank**: Community Directplus gives Registered Charities, Community Interest Companies, Co-operatives and Credit Unions an ethical way to bank for free
- **Triodos Charity Account**: gives charities an ethical way to manage their day-to-day finances.
- **TSB - Clubs, Charities and Societies**: Treasurer's bank account is tailor-made for small, non-profit making organisations with a turnover below £50,000

Insolvency Support

- **Insolvency Service**: Government department dealing with all aspects of insolvency, including a helpline. Also has a **searchable database** to find a practitioner near you.

- [Talk to Business Debt line](#): advice on debt and budgeting for individuals and organisations, includes a helpline and webchat as well as online resources.
- [Money Advice Trust](#): provides free advice and resources to help people deal with their business finances and business debts.
- [NCVO free insolvency helpline](#): provide phone advice. Please note it is for advice only and they cannot carry out legal work for you.
- [Redundancy Payment Service](#): National Insurance Fund - your employees might be able to claim their redundancy money if your organisation is legally insolvent.
- [Charity Commission](#): How to close a charity guidance.

Premises

- [Advising Communities](#): provide legal and technical advice, information and support to community organisations, charities and public-sector bodies across the UK. Community building experts and provide specialist legal advice in all matters across the sector. If you need a lawyer, expert advisor, trainer or quality assurer they are here to help you navigate any challenge.
- **Locality**: national network of ambitious and enterprising community-led organisations, working together to help neighbourhoods thrive.
- [Planning Aid for London](#): free advice and information service using our volunteers (qualified planners and legal specialists). 15 min advice is provided to those people who are affected by planning proposals or decisions and who do not have resources to pay for a planning advice.
- [Sport England Asset Transfer Toolkit](#): toolkit is intended to be the first point of information on community asset transfer from a sports perspective.
- [The Ethical Property Foundation](#): offer independent advice and training to help charities and voluntary groups rent, buy, let or manage their property. Also work with landlords and tenants to improve the social and environmental impact of commercial property through their ethical workplace accreditation, the Fairplace Award
- [The Royal Institute of Chartered Surveyors \(RICS\)](#): information and search facilities for all things surveying.
- If you ever need a free venue on Monday - Wednesday evenings get in touch with social enterprise [Brewbird](#), a cafe based in Camberwell / Peckham. For further details get in touch with Jonathan Smith (Jonathan.Smith@stgilestrust.org.uk) or via Brewbird's Twitter [@Brewbirdco](#)

Safeguarding

- [**Child Protection Training UK**](#): specialist International training company that provides Safeguarding Children / Child Protection Training to the Health, Social Care & Education sector
- [**Diocese of London**](#): Basic online training – requires a parish code to access.
- [**Disclosure & Barring Service**](#): official government website for DBS checks
- [**JH Child Protection Training**](#): Child Protection and Safeguarding Training; Expert Child Care Consultancy and Training; Supporting You in Safer Recruitment. Fees charged.
- [**Lambeth Safeguarding Children's Board**](#): information about the board, where you can go with safeguarding worries and further information about safeguarding children in Lambeth
- [**NSPCC**](#): taken over from the Safe Network; lots of information and advice as well as a hotline.
- [**Safer Activities for Everyone \(SAFE\) CIC**](#): Online Safeguarding Training for those who work directly with Children, Young People and Adults at Risk across the United Kingdom.
- [**Safeguarding Adults Partnership Board \(SAPB\)**](#): (Old website so link may change soon) information about the board, where you can go with safeguarding worries and further information about safeguarding adults
- [**Southwark Council Child Protection**](#): Information from the council on safeguarding issues and child protection
- [**Southwark Safeguarding Children Board \(SSCB\)**](#): information about the board, where you can go with safeguarding worries and further information about safeguarding children in Southwark
- [**Wrighton Education**](#): process Disclosure and Barring Service disclosures for companies and voluntary sector organisations

Staff/Human Resources

- [**Advisory, Conciliation and Arbitration Service \(ACAS\)**](#): helpline covering a range of HR issues
- [**Small Charities Coalition**](#): list of HR support services
- [**Southwark Mediation Centre**](#): provide mediation and conflict resolution mediation services in Southwark and across London
- [**The Equality and Human Rights Commission**](#): advice and guidance on a range of issues

HR Advice

- [Cranfield Trust HRNet](#): free online HR advice for charities
- [Free Representation Unit \(FRU\)](#): provides representation in employment and social security hearings. We only take cases from our referral agencies and cannot guarantee representation
- [Health for Work Adviceline](#): various support around health at work
- [HRBird](#): blog, resources and support for non-profit organisations.
- [Human Resource Solutions](#): Free Policies, Procedures, Employment Contracts and individual help and advice on all your staffing issues
- [Keeping HR Simple](#): HR services (paid for) and various other support and resources
- [NCVO - HR Support](#): Members are offered up to one hour of free HR advice or support per month, every month.
- [Target HR](#): team of experienced associate HR and training professionals delivering high quality HR Consultancy, HR Administration, training and coaching for employers in all sectors. Paid for services.
- [Target HR from Voluntary Action Camden](#): The project has now finished. In its place VAC will be offering a new service – ‘The Expert Critical Friend’ a package of 3.5 hours’ support at a cost of £150.
- [Your HR Business Partner Ltd](#): provides flexible solutions to meet your people management and organisational development requirements to grow your organisation and develop your staff

Payroll and back office services

- [ADP](#): small business payroll, HR, and time-tracking services
- [Armstrong Payroll Solutions](#): Paid for services including Payroll in which they manage everything from HMRC queries to queries from your staff, calculation of the pay and distribution of the payslips.
- [Bond Payrite](#): comprehensive payroll solution
- [Ceridian](#): human capital management in the cloud to engage employees, reduce complexity and work smarter including payroll.
- [Charity Backroom](#): a social enterprise that delivers high quality back office services to charities and businesses. Including HR and Recruitment, to electronic DBS checks, Insurance and Health and Safety.
- [FMP Global](#): outsourced payroll services tailored to the client. Paid for service.
- [Liaison](#): workforce management services. Paid for.
- [Moorepay](#): payroll and HR solutions. Paid for.

- [NetPayDue](#): payroll processing – web-based and HMRC recognised.
- [Populo](#): social enterprise set up by an experienced HR manager Sonia Wilson, Chartered FCIPD to provide affordable HR management support to small charities and social enterprises.
- [Prim & Proper Services](#): Social Enterprise specialising in Bookkeeping, Charity Accounting & Training Programmes. Based in Brixton Impact Hub.

Recruitment

- [ACAS free templates for hiring staff](#): free job description templates, equal opportunities policy, job offer letter templates and more.
- [Charity Job](#): searchable database of current jobs and volunteer positions in charities. Organisations can pay a fee to advertise their job roles etc.
- [Charity People](#): searchable database of current jobs and volunteer positions in charities. Organisations can pay a fee to advertise their job roles etc.
- [Chartered Institute of Personnel and Development \(CIPD\)](#): professional body for experts in people at work; championing better work and working lives by setting professional standards for HR and people development, as well as driving positive change in the world of work.
- [Civil Society Jobs](#): searchable database of current jobs and volunteer positions in non-profits and public sector. Organisations can pay a fee to advertise their job roles etc.
- [Flowcaritas](#): careers for fundraising professionals and digital marketing gurus in the UK charity sector
- [Jobs Go Public](#): searchable database of current jobs and volunteer positions in non-profits and public sector. Organisations can pay a fee to advertise their job roles etc.
- [Longmire Recruitment](#): a specialist search and selection recruitment consultancy servicing the non-profit sector.
- [Monster.co.uk](#): searchable database of current jobs and volunteer positions in in all sectors. Organisations can pay a fee to advertise their job roles etc.
- [Reed.co.uk](#): searchable database of current jobs and volunteer positions in in all sectors. Organisations can pay a fee to advertise their job roles etc.
- [The Guardian Jobs](#): searchable database of current jobs and volunteer positions in in all sectors. Organisations can pay a fee to advertise their job roles etc.
- [The Right Ethos](#): The Right Ethos is dedicated to external affairs recruitment in the non-profit sector.
- [Third Sector Jobs](#): searchable database of current jobs and volunteer positions in non-profits and public sector. Organisations can pay a fee to advertise their job roles etc.
- [UK Charity Job](#): searchable database of current jobs and volunteer positions in non-profits and public sector. Organisations can pay a fee to advertise their job roles etc.

Starting up

- **[Charity Commission](#)**: register and regulate charities in England and Wales, to ensure that the public can support charities with confidence. Lots of resources and information to help you run your charitable organisation legally and within good practice.
- **[CIC Regulator](#)**: The Office of the Regulator of Community Interest Companies decides whether an organisation is eligible to become, or continue to be, a community interest company (CIC). It is responsible for investigating complaints - taking action if necessary - and it provides guidance and assistance to help people set up CICs. CIC Regulator works with the Department for Business, Energy & Industrial Strategy.
- **[Companies House](#)**: incorporate and dissolve limited companies, register company information and make it available to the public. Companies House is an executive agency, sponsored by the Department for Business, Energy & Industrial Strategy.
- **[Olmec](#)**: a BME led Social Enterprise offering a range of support and resources, including the First Steps training programme for new social enterprises.

Social Enterprise & Entrepreneurs

- **[Business & IP Centre at British Library](#)**: support small business owners, entrepreneurs and inventors. Develop your ideas with their market research and company databases, learn new skills at a workshop or mini-masterclass, have a confidential one-to-one and put your questions to some of the UK's most successful entrepreneurs at their inspiring talks
- **[Business in the Community \(BITC\)](#)**: the Prince's Responsible Business Network - is a business-led membership organisation made up of progressive businesses of all sizes who understand that the prosperity of business and society are mutually dependent. offer expert advice and specialist resources.
- **[Capital Enterprise](#)**: Network for Organisations that Support London's Entrepreneurs
- **[City Business Library](#)**: Business resources, remote access database, seminars and workshops, eLearning, free business start-up live chat, room hire and a blog. Membership fees apply.
- **[Community Catalysts](#)**: designs and manages projects, delivers programmes of work, facilitates events and workshops, writes practical guidance or toolkits and acts as an agent for social change.
- **[Co-operatives UK](#)**: Promote co-operatives: Lead lobbying work and campaigns to promote co-operatives to decision-makers and the wider public, in order to create a level playing field for the start-up and growth of co-operative businesses.

Develop co-operatives: Deliver specialist governance, secretariat and legal advice services to help members run their co-operative businesses, from simple online factsheets and guidance through to tailored support and training.

Unite co-operatives: Organise high profile national events for co-operatives and facilitate networks and workshops to enable co-operatives to connect, learn and do business with one another.

- [**EY Foundation Accelerate Network**](#): provides business support to social enterprises by offering access to skills capital from business coaches to workshops, networking and project support.
- [**Global Social Entrepreneur Network**](#): brings organisations from around the world together to share what works in supporting social entrepreneurs.
- [**Good People**](#): Expertise, networking, various support and some volunteering opportunities.
- [**Guardian Sustainable Business**](#): news covering the social and environmental impacts of business
- [**hashtagCharity**](#): online community platform connecting social entrepreneurs and tech professionals to work together on high-impact technology projects.
- [**Hatch**](#): enterprise incubation and an enterprise social space at 55 East Street that has office and meeting space as well as a café.
- [**Impact Hub Brixton**](#): shared workspace, peer-to-peer learning and a wide-range of events aimed at creators, freelancers and entrepreneurs (charities also welcome!)
- [**Power To Change**](#): an independent charitable trust set up to support community businesses to create better places across England.
- [**Red Ochre**](#): works to support organisations delivering social change across the UK and worldwide. Our team has a wide range of expertise and experience in financial, managerial and technical fields
- [**School for Social Entrepreneurs \(SSE\)**](#): support social entrepreneurs, intrapreneurs and charity leaders; run courses that equip them with the skills and networks needed to create lasting change; connect them with funding and mentoring.
- [**Small Good Stuff**](#): links: People, organisations or groups who offer support, care or services to people in their local community on a very small scale with; People who need care or support to live their life
- [**Social Enterprise UK**](#): the national body for social enterprise - business with a social or environmental mission
- [**Tree Shepherd**](#): works within some of the country's most deprived communities, helping people create new opportunities and supporting businesses under pressure of change. They bring entrepreneurial individuals together in shared, collaborative networks, to grow their confidence, share ideas and knowledge, set up businesses, trade together and ultimately employ other people.
- [**UnLtd**](#): provider of support to social entrepreneurs in the UK and offers the largest such network in the world. UnLtd resources hundreds of individuals each year through its core Awards programme. UnLtd operates a unique model by investing directly in individuals and

offering a complete package of resources; from awards of funding to ongoing advice, networking and practical support

Technology and Digital Solutions

- [Computers for a change](#): American company that helps the community to buy cheaper computers
- [Seetec Skills \(formerly Digital Youth Academy\)](#): offers comprehensive career development training and advice as one of the UK's foremost thought-leaders in empowering young people with the ever-evolving skills they need to compete in today's global, online marketplace.
- [ICT Hub](#): website contains a range of free advice and support for charities and community organisations, to help you make the most out of ICT (Information and Communication Technology). If you need to develop a database, or build a website the ICT Hub has a range of services and support available
- [ICT Support from Voluntary Action Camden](#): s able to offer basic IT advice to help community groups with: Setting up a website; Database development; and Setting up Office IT systems. May be a low-cost for organisations outside of Camden.
- [IT for Charities](#): website set up to give UK not-for-profit organisations free information on IT products, services and technology appropriate to UK charities
- [Media Trust](#): work in partnership with the creative and media industry to help other charities and community groups to develop their voice and be heard, by connecting skilled professionals from across the creative and media industry with charitable organisations, who need valuable mentoring, training and content creation.
- [SuperHighways](#): ICT support and development project, run by and for the voluntary and community sector and based in South London. provide a range of services including technical and strategic support and advice, ICT training, project management and consultancy.

Tech solutions for social impact

These are a range of organisations from the technology sector who have developed low-cost tools and apps relating to charity communications and impact measurement:

- [Better Impact](#): Volunteer management software
- [Google Nonprofit programme](#): Google offers plenty of free stuff for non-profit
- [Impact Assessment App](#): to capture impact
- [interests.me](#): digital communication for local communities
- [Kingston Hub HackitForward & Social Innovation Programme](#) Kingston Hub supports students to skill up and make a difference by tackling social challenges, learning valuable skills and connecting with each other.
- [Makerble](#): tool for measuring impact

- [NCVO Digital Skills Toolkit](#): Resources and templates to help you plan, design and deliver a comprehensive digital skills development programme for your organisation.
- [RunAClub](#): online toolkit to help run any club or group

Social Media & marketing

- [Adobe Photoshop](#): Programme to help make photos work for you. Try the latest release of Photoshop for free. Seven-day trial, no credit card required.
- [Buffer](#): social media management platform
- [Constant Contact](#): Email marketing tool. Providing the easy-to-use tools, expert advice, and live support. First month is free.
- [Facebook](#): create a page for your organisation and use to have conversations with followers and options to pay for marketing etc.
- [Hootsuite](#): social media management platform
- [Instagram](#): photo-based app that can help you spread the word through pictures.
- [MailChimp](#): marketing automation platform, through which you can send mass emails and see who opens them which addresses work and more.
- [Pimp My Cause](#): brings together worthwhile causes with talented marketers – including innovators, strategists, advertisers, graphic designers, web developers, PR specialists and researchers who can provide transformational input pro bono.
- [Pinterest](#): useful ideas and communication website and app
- [Survey Monkey](#): platform that helps you create surveys and send them out, collate and analyse results. Free up to a certain amount.
- [The House](#): help charities, social enterprises and public sector organisations grow via branding, motion and digital.
- [Twitter](#): use this popular social media platform to connect with other organisations and clients/users/beneficiaries by putting out key information regularly
- [With Oomph](#): logo design from £15

Websites/Online Presence

- [Blogger](#): is a site through which you can set up a blog for free
- [Blogging Basics 101](#): a useful guide to starting a blog
- [Square Space](#): website building platform – costs involved
- [Strikingly](#): website building platform – costs involved

- [Word Press](#): The most used site for creating online blogs, websites and more. Plenty of free tools.
- [Wix](#): free website building platform
- [Yola](#): free website building platform

Software for Voluntary Organisations

Customer management Systems (CRM)

- [Apricot](#): outcomes measurement
- [Better Futures](#): Better Futures is an outcomes framework and web-based monitoring tool designed to enable housing support service providers working with individuals to record their support needs over a period of time.
- [Evide Impact Tracker](#): online application for frontline organisations to report on their outputs, outcomes and impact
- [Hanlon](#): Client track and outcome monitoring.
- [Kindlink](#): FREE to charitable organisations, all-in-one software for small charities. Covers fundraising, donations, volunteering and more
- [Lamplight](#): Case management and monitoring database.
- [Logalto](#): create logframes and performance management plans, measure development results, monitor indicators, manage your projects, and improve your planning and reporting processes.
- [Lumeon](#): care pathway management (for healthcare providers)
- [Salesforce for Non-profit organisations](#): Client tracking, case management database and more. 10 free licenses available through the non-profit section.
- [Views](#): Views is the online project management and impact reporting platform developed by social research cooperative Substance.

Donations / grants management software

- [Aplos](#): Donor management Software
- [Donarius](#): Donor management software that makes it easy to keep track of your donors, donations and pledges.
- [Donorperfect](#): fundraising management system
- [Little Green Light](#): Donor management system
- [Servant keeper](#): Servant Keeper manages everything from contributions to small groups while handling mailings, communications, picture directories, attendance tracking, and more
- [Versaic](#): grants, sponsorship & donation management

- [Vonigo](#): Donation management

General Organisational Tools

Notebooks / Journals / Clipping

- [Awesome Note](#) – Combine notes with to-dos in one app.
- [Bento](#) – Personal database for Mac, iPhone and iPad.
- [Catch](#): App for capturing, discovering and sharing.
- [Diigo](#): Web highlighter, bookmarking and annotation tool.
- [Evernote](#): Remember anything.
- [Jottinx](#): Simple and clean online note taking.
- [LifeTopix](#): A personal organisation app.
- [Marro.ws](#): Clipping tool for intellectual people.
- [Mémoires](#): Simple and secure diary (Mac).
- [Memonic](#): A collaborative online notebook.
- [Mindspace](#): Encrypted notes and file storage
- [Notability](#): Unleash your note taking ability.
- [Note Taker HD](#): Take notes with a stylus on your iPad.
- [Notebooks](#): An iOS app for taking notes.
- [Pear Note](#): Records keystrokes, audio, video and slides (Mac).
- [RedNotebook](#): A modern journal.
- [reQall](#): Remember what's important to you here and now.
- [Shovebox](#): Capture notes, web archives and more for Mac.
- [Simplenote](#): Keep notes, lists, ideas and more.
- [Springnote](#): Online notebook based on a wiki.
- [Springpad](#): Really, really smart notebooks.
- [TheBrain](#): Mindmapping, brainstorming and GTD software.
- [Together](#): Keep your stuff together, find it again easily (Mac).
- [Xinote](#): Take notes in the cloud.

- [Yojimbo](#): Effortless, reliable information manager (Mac).

To-Do Lists / Task Management

- [Any.DO](#): Make things happen with friends. Android/iPhone/Web.
- [Astrid](#): Personal organization and group collaboration.
- [bTodo](#): Online to-do and task management for you or a team.
- [Conqu](#): Powerful multi-platform task management.
- [Coolender](#): A whole new planning experience (Web/Android/iOS).
- [Dooity](#): Light and simple web-based list manager.
- [Dropkick](#): Simple, elegant to-do for Mac/iOS.
- [Flow](#): Get things done with anyone.
- [Omnifocus](#): Professional-grade task management (Mac/iOS).
- [Pagico](#): PIM + GTD + CRM.
- [Remember The Milk](#): Online to-do list and task management.
- [Sandglaz](#): Personal and team online to-dos.
- [SimpleTask](#): No-frills to do list for Mac and iPhone.
- [Taskforce](#): Converts emails into tasks.
- [TaskMate](#): The to-do list made simple again (Mac).
- [Taskos](#): To-do for Android with speech-to-text.
- [TaskPaper](#): Ultra-simple to-do list for Mac and iPhone.
- [Tasskr](#): Dead-simple web-based task manager.
- [Things](#): Awesome to-do list for Mac/iPhone/iPad.
- [Todo Brew](#): Free to-do app for iPhone/iPad.
- [Todo](#): Task manager for iPhone/iPad.
- [Todoist](#): Personal task manager.
- [Tuex Duex](#): A simple, designy, free web-based to-do app.
- [Workflowy](#): Easy, powerful and non-overwhelming list maker.
- [Wunderlist](#): Organise and share lists. Use them anywhere.

Mind Mapping / Vision Boarding

- [Corkulous](#): iOS app for collecting, organizing and sharing ideas.
- [Gliffy](#): Online diagram and flowchart software.
- [iBlueSky](#): Mind mapping for iPhone/iPod.
- [Idea Sketch](#): Visualize, create, share ideas.
- [iMindMap](#): Mind mapping for Mac/iPhone/iPod.
- [iThoughts](#): Mindmapping app for iPhone/iPad.
- [Maptini](#): iPad app for collaboratively building mind maps.
- [MindHD](#): Mind mapping and diagramming for iPad/iPhone.
- [Mindiply](#): various tools including Neonce, an online group mind mapping unlike any other: idea collation, curation, sharing and inspiration in an anonymous format.
- [MindMeister](#): Online and mobile mind mapping (Web/iOS/Android).
- [MindNode](#): Easy mind mapping for iOS or Mac.
- [Mindo](#): Mind mapping for iPad.
- [Mindomo](#): Online brainstorming and mind mapping.
- [Poplet](#): Idea collection, curation, sharing and inspiration.
- [SpiderScribe](#): Online mind mapping and brainstorming.
- [TheBrain](#): Mind mapping for Mac/PC/Linux.

People & Project Management / Team Collaboration

- [5pm](#): Project management, tasks, team collaboration and time tracking.
- [Asana](#): A shared task list for your team.
- [AtTask](#): Team collaboration software used by Adobe, HBO, NASA.
- [Basecamp](#): The leading, most well-known project management software.
- [Checkvist](#): Manage complex tasks together.
- [Clarizen](#): Collaboration software used by NBC Universal and Frito Lay.
- [Ganttter](#): Web-based project scheduling made easy.
- [GoPlan](#): Flexible, reliable, secure project management.

- [GroupTable](#): Manage, store, share, plan, track.
- [HiTask](#): Team task management, virtual offices, collaboration.
- [Huddle](#): Enterprise collaboration software used by HTC and KIA.
- [LiquidPlanner](#): Collaboration software used by Citrix, Yahoo and Honeywell.
- [Mindjet](#): Turn ideas into action.
- [Nirvana](#): Getting things done web 2.0 style.
- [Nozbe](#): Web-based time and project management for teams.
- [Pelotonics](#): Group collaboration software.
- [Projecturf](#): Manage projects, people and tasks.
- [Rule](#): Rule your work, enjoy your life.
- [Skylight](#): All-in-one productivity tool for projects, billing, tasks, files, invoicing.
- [Teambox](#): Team productivity software used by Lego, Samsung, and Groupon.
- [Thymer](#): Easy project management for people who hate project management.
- [Upvise](#): The mobile cloud for smart businesses.
- [Wiggio](#): Collaboration software used by over 100,000 groups.
- [WorkMate](#): Simple, agile project management.
- [Wrike](#): Fast, easy, enjoyable project collaboration.

Miscellaneous / Other

- [1Password](#): Account and password management (Mac/iOS)
- [Dragon Dictation](#): Speech to text software for Mac/PC/iOS.
- [Grocify](#): Shopping list for groups.
- [Labels that Talk](#): The audio annotation company.
- [Livescribe Smartpens](#): Record digital notes on real paper.
- [Mint](#): Personal money manager, budgeting and online banking.
- [Pageonce](#): Automatically track and pay money and bills in one app.
- [Shelfster](#): The best research tool for writers.
- [Thoughtback](#): Randomly sends you important stuff from the past.

- [Yarny](#): Organise and write a novel in the cloud.

Volunteer Management

- [Do It](#): advertise volunteer roles. Individuals can search for roles.
- [Greater London Volunteering](#): lots of resources including Volunteer Management Health checks and a toolkit on involving young volunteers
- [KnowHow NonProfit](#): useful information on involving volunteers
- [NCVO Volunteering](#): now hosts both Institute for Volunteering Research and Volunteering England
- [Reach Volunteering](#): can help to find skilled volunteers, good for trustee recruitment as well.
- [Team London](#): advertise volunteer roles. Individuals can search for roles.
- [Vinspired](#): UK's leading volunteering charity for 14 - 25 year olds. Advertise opportunities to young people